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# Job description

**Date:** 26 April 2023

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**Department:** City and Neighbourhood Services

**Post number:** 1885

**Section:** Neighbourhood Services: Open Spaces and Streetscene

**Job title:** **Open Spaces and Streetscene Supervisor**

**Grade:** Grade 5

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## Main purpose of job

Responsible to the relevant manager to ensure the effective performance of the Open Spaces and Streetscene (OSS) operational units and associated functions, through effective day to day supervision, development and motivation of staff.

Assist the Open Spaces and Streetscene Assistant Area Manager to deliver a high standard of customer service to all stakeholders.

Liaise effectively with and assist relevant line managers in other service areas within the department in the supervision of these service areas, ensuring operations are effectively and efficiently delivered to agreed standards and costs.

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## Summary of responsibilities and personal duties

1. To directly supervise a multi-skilled team across a range of operational functions throughout the city to achieve high levels of customer excellence.
2. To continuously evaluate the capacity of their respective team, leading to decisions on staff training and development, conducting PDPs as required and implementing relevant HR policies.
3. To assist the OSS Assistant Area Managers in the implementation of the council's disciplinary, absence management and any other relevant HR policies and procedures.
4. To participate positively in local management meetings, undertake team briefings and ensure the effective, timely and accurate communication to all staff regarding any important issues, agendas or relevant business.
5. To support the delivery of a comprehensive, accessible, customer focused Open Spaces and Streetscene service to all associated stakeholders contributing to the development of the sections management plans, strategies and long-term vision.
6. To consider the overall workload, resourcing and overtime requirements of their respective team and make recommendations to the appropriate line manager to instigate changes.
7. To prepare, check and validate timesheets and worksheets, to undertake all relevant administration duties and work recording exercises and to gather and prepare management information and reports as required.
8. To represent the OSS Assistant Area Managers and cover for other OSS Supervisors as and when required.
9. To support Regulatory Services staff when undertaking the enforcement of relevant legislation, council byelaws and statutory rules, regulations and requirements, document when necessary evidence of breaches and attend court as required.
10. To oversee and undertake manual and mechanical snow and ice clearance, gritting of predefined areas and sweeping leaves (using leaf blowing and collection equipment and other equipment) as required.
11. To manage the allocation, proper use, maintenance, safekeeping and transport of tools, equipment, vehicles, and machinery, plant, stock and report defects within the postholder's sphere of responsibility.
12. To carry out risk assessments and ensure all work is carried out in compliance with all health and safety regulations and codes of conduct ensuring adherence to site risk assessments. Ensure that team wear allocated uniform and associated PPE. Issue replacement uniform and PPE as required.

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13. To drive and be responsible for allocated vehicle and any authorised passengers ensuring that the vehicle is serviced appropriately, the vehicle and equipment is maintained, and the vehicle is not overloaded and manoeuvred safely on the daily route.
  14. To ensure the appropriate driving guidelines, that is, drivers daily checks, accident procedures and driver's procedures are adhered to, as required.
  15. To ensure all Operator Licencing, Tachograph and Driver Regulations are complied with and that daily record sheets, for example, work records, fuel, mileage, defects, are recorded accurately and returned to the relevant manager in accordance with legislative requirements.
  16. To transport members of staff and all necessary equipment to and from their place of work, area depot or routes etc. daily and to assist with manual and mechanical duties.
  17. To use and operate any equipment and associated materials as required such as bin lifts, tail lifts, weighing equipment, hand truck, strapping equipment, use these safely to perform the relevant function and ensure that they are in good condition at all times.
  18. To carry out manual and mechanical operations, be trained on, and operate other OSS vehicles, equipment, plant and machines as required.
  19. To use radio and other telecommunication facilities as required to ensure effective communication with other members of the team and line management.
  20. To ensure all daily squad routes are followed, all litter on the route is collected to include the emptying of and cleansing under litter bins and manual sweeps where required.
  21. To prepare, organise, implement and evaluate work programmes in accordance with relevant systems and procedures. Contribute to the overall achievement of set quality standards.
  22. To ensure agreed quality standards and accreditations are followed and maintained in conjunction with management and to report defects in a timely manner.
  23. To ensure the provision of advice and information is available, to deal appropriately where possible with all queries and complaints from the general public, management, elected members and relevant bodies.
  24. To liaise with the council's event, outreach and education teams as appropriate with school visits, site visits and events, be involved in community participation and the development of partnerships, including close liaison with Friends Groups and the public etc. in conjunction with appropriate managers.

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25. To act as key holder for all sites, buildings and properties including the depot and gated alleyways, within the postholder's area of responsibility and ensure effective management of the same.
  26. To report and escalate issues regarding vandalism, anti-social behaviour, events etc. to the relevant manager and to assist in the supervision of community clean ups including liaison with the emergency services.
  27. To monitor operational aspects of facility management agreements, report any issues or problems to managers and monitor subcontractors work and take action as necessary.
  28. To participate in and feed into the formation and evaluation of product specifications, quotations and tenders as required.
  29. To motivate and manage any staff, that may be assigned, to the post holder to ensure effective service delivery and to be responsible for reviewing and implementing a proper staff training and development programme.
  30. To participate in all induction and in-service training provided by Belfast City Council and in the induction and support of all newly appointed staff and other human resource management policies and procedures, as appropriate, including, absence management, disciplinary and grievance procedure.
  31. To participate as directed in the Council's recruitment and selection procedures.
  32. To act in accordance with the council and departmental policies and procedures including customer care, equal opportunities, health and safety, safeguarding and any pertinent legislation.
  33. To undertake the duties in such a way as to enhance and protect the reputation and public profile of the council.
  34. To undertake such other relevant duties as may from time to time be required.

***This job description has been written at a time of significant organisational change and it will be subject to review and amendment as the demands of the role and the organisation evolve. Therefore, the post-holder will be required to be flexible, adaptable and aware that they may be asked to perform tasks, duties and responsibilities which are not specifically detailed in the job description but which are commensurate with the role. The post-holder should also be aware the location of this post in the organisation structure could be subject to change in the future.***

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# Employee specification

**Date:** 26 April 2023

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**Department:** City and Neighbourhood Services

**Post number:** 1885

**Section:** Neighbourhood Services: Open Spaces and Streetscene

**Job title:** **Open Spaces and Streetscene Supervisor**

**Grade:** Grade 5

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## Essential criteria

### Driving licence and experience

Applicants **must**, as at the closing date for receipt of application forms, have a full, current C1 category driving licence which enables them to drive in Northern Ireland **or** have access to a form of transport which enables them to meet the requirements of the post in full<sup>1</sup>

**\*Please refer to the first short-listing criteria below regarding CPC qualification.**

Applicants **must** be able to demonstrate on the application form, by providing personal and specific examples, that they have at least one year's relevant experience in at least **two** of the following three areas:

- (a) supervising frontline staff on a daily basis;
- (b) undertaking relevant grounds maintenance; horticulture; sports ground; arboriculture or cleansing operations; and, or
- (c) assisting in the preparation and implementation of work programmes including assisting in carrying out risk assessments and ensuring relevant health and safety requirements are met.

### Special skills and attributes

Applicants must be able to demonstrate evidence of the following skills and attributes, which may be tested at interview:

**Supervisory skills:** The ability to supervise a small number of front level staff. An understanding of equal opportunities and an awareness of and a personal commitment to equal opportunities in employment and service delivery.

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<sup>1</sup> Please be advised that this alternative is a 'reasonable adjustment' specifically for applicants with disabilities who, as a result of their disability, are unable to hold a full, current driving licence. However, please also be advised that given the business need for the post holder to visit council owned parks, open spaces and cemeteries across the city, the 'reasonableness' of this adjustment will be thoroughly considered prior to any appointment being made.

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**Oral communication and listening skills:** The ability to communicate effectively with colleagues, senior managers and a range of stakeholders.

**Written communication skills:** good presentation and communication skills with the ability to produce evidence based reports, effectively complete forms and risk assessments, persuade, and influence people.

**Analysis and decision making skills:** The ability to make effective decisions about individuals working to achieve operational objectives.

**Team working and leadership skills:** The ability to work constructively within the team to encourage high levels of co-operation between members offering leadership to motivate others.

**Community participation and partnership working skills:** The ability to foster community involvement and develop partnerships with internal and external stakeholders to promote the use of parks, open spaces, and playing fields and their facilities for the benefit of the community and the council.

**Customer care skills:** A sound knowledge of customer care principals and practice with the ability to understand and respond to customer needs and be sensitive to the confidentiality of payroll and related personnel issues.

**Health and safety knowledge:** The ability to understand and deal with the health and safety responsibilities and requirements of the post to ensure the safety of employees and members of the public.

**Information technology skills:** The ability to operate specialist software packages and understand how computer programmes and new technology generally can increase business efficiency.

### **Short-listing criteria**

In addition to the above driving licence and experience, Belfast City Council reserves the right to shortlist only those candidates who as at the closing date for receipt of application forms:

- in the first instance, have a full, valid Driver Qualification Card (Driver Certificate of Professional Competence (CPC)) **(Please note if this criterion is not applied, the successful candidate will be expected to obtain the relevant CPC qualification within three months of commencing employment in the role);**
- in the second instance, have at least one year's relevant experience in all **three** of the above noted areas (a – c); and
- in the third instance, have at least two years' relevant experience in all **three** of the above noted areas (a – c).

## **Belfast City Council**

### **Terms and conditions of employment**

#### **OSS Supervisor (Grade 5) Two permanent, full-time posts**

#### **Neighbourhood Services: Open Spaces and Streetscene Section**

#### **City and Neighbourhood Services Department**

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##### **Job applicant privacy notice**

Belfast City Council is the Data Controller under the UK General Data Protection Regulation (UK GDPR) for the personal data it processes relating to job applicants. Processing data from job applicants allows the council to manage the recruitment process, assess and confirm an applicant's suitability for employment and decide to whom to offer a job. It may also need to process data from job applicants to respond to and defend against legal claims.

If you apply for this job, you will be consensually providing your personal data to the council whose lawful basis for processing it is for the performance of a task carried out in the public interest or in the exercise of official authority.

The council will collect a range of information about you, including:

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration, which may include benefit entitlements;
- whether or not you have a disability, or if your first language is not English, so that it can make reasonable adjustments, as required, during the recruitment process; and
- information about your entitlement or eligibility to work in the UK.

The council will collect this information in a variety of ways for example, by application forms, through forms of assessment, from interview or from your identity documents. It may also collect personal data about you from third parties, such as references, but it will only seek this data if you have been recommended for appointment to the post and it will inform you that it is doing this.

Your personal data will be shared internally within the council with staff who are involved in the recruitment process and, where necessary, between internal departments for the purpose of ensuring a fair, systematic and objective recruitment and selection process is in place. It may also be shared with external consultants appointed by the council for the purposes of candidate attraction and selection, or for the purpose of language interpretation where appropriate.

Your personal data will not be shared or disclosed to any other organisation without your consent unless the law permits or places an obligation on the council to do so. Your data will be stored in a range of different places including the recruitment file, the HR information management system and other IT systems such as email. It will be held and stored by the council in a safe and secure manner in compliance with data protection legislation and in line with the council's Records Retention and Disposal Schedule.

The council is also required to collect more sensitive personal data (known as special category personal data) in order to monitor applications for equal opportunities purposes. The equality monitoring information is removed from your application pack before your job application is considered, and is retained in compliance with the council's Records Retention and Disposal Schedule. Your sensitive personal data will not be shared without your consent unless the law permits or places an obligation on the council to do so.

As a data subject, you have a number of rights. These include your right to:

- access and obtain a copy of your personal data on request;
- require the council to change incorrect or incomplete personal job applicant data; and
- require the council to delete or restrict processing your data.

If you have any queries regarding the processing of your personal data, please email [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) If you wish to contact the council's Data Protection Officer, please write to Belfast City Council, City Hall Belfast, BT1 5GS or send an email to [dataprotection@belfastcity.gov.uk](mailto:dataprotection@belfastcity.gov.uk)

Please see further details of the terms and conditions relating to this post set out below:

### **Appointment**

The appointment will be made by the selection panel, but will be subject to ratification by the director of the relevant department.

### **There are currently two permanent, full time posts.**

There may be a reserve list of applicants drawn up for this post which would last for a maximum of 12 months. Should a similar post become vacant within this time, it may be offered to those on the reserve list, in order of merit, without further interview. For generic-type posts, this may include posts in another department.

If a similar post does become vacant within this time, it will be offered to candidates on the reserve list in the following way:

1. Candidates will be initially contacted by telephone and **must** respond within three working days to accept or decline the post.
2. Candidates who cannot be contacted by telephone will be contacted by letter and **must** respond by telephone or by return of acceptance form within five working days of the date of the letter.

If candidates do not respond within the above time frames, the post will be offered, in order of merit, to the next person on the reserve list. The names of those candidates who have not responded within the above timeframes will be retained on the reserve list, in order of merit, to be considered for future vacant posts.

However, if candidates have been contacted on three separate occasions, and they have not responded within the above timeframes on these three occasions, the council will assume that they are no longer interested in the post and their names will be removed from the reserve list.

Should your contact telephone numbers or your address change since you submitted your application form, it is your responsibility to notify the HR Employee Resourcing Unit by emailing [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) with your new contact details.

### **Job details**

Job description: please refer to the job description for details of the duties of the post.

Employee specification: please refer to the attached employee specification for details of any qualifications, licences, experience etc. which are required for the post. Should an applicant be recommended for appointment to this post, they will be required to produce official original proof of any qualifications, licences etc. they relied upon to support their application. Please also be advised that an applicant must provide evidence to demonstrate that they were in possession of such qualifications, licences, memberships etc. at the closing date for applications.

**The employee specification for this post requires candidates to have a full, current C1 category driving licence which enables them to drive in Northern Ireland, or, "access to a form of transport which enables them to meet the requirements of the post in full". Please be advised that this alternative is a 'reasonable adjustment' specifically for applicants with disabilities who, as a result of their disability, are unable to hold a full, current driving licence.**



**Please also be advised that, given the business need for the post-holder to visit council owned parks, open spaces and cemeteries across the city, the 'reasonableness' of this adjustment will be thoroughly assessed prior to any appointment being made.**

### **Remuneration**

The salary will be determined by the council in line with that determined by the National Joint Council for Local Government Services, currently Grade 5, SCP 21 to 24, £30,825 - £33,024 per annum (in normal circumstances, the starting salary is the minimum point), paid monthly by direct payment by the Bankers Automated Clearing System (BACS) to a bank or building society account of your choice.

### **Location**

The person appointed will be based initially in an area, but will be required to work in and, or visit other locations as operationally required. (Please see application form for list of areas).

Please note, the City and Neighbourhood Services Department reserves the right to transfer the person appointed to any other area depending on operational requirements.

### **Pre-employment checks**

Prior to taking up duty the person recommended for appointment must:

- (a) Enter into an agreement which sets out the main terms and conditions of employment.
- (b) Provide evidence of the right to work and reside in the UK via either:
  - a digital identity check via the council's Identity Service Provider (IDSP). To use this method, you will need to hold a current UK or Irish biometric passport or passport card.
  - or
  - an original full UK birth certificate and original proof of national insurance number (for example, via national insurance card, P45 or payslip etc). No temporary national insurance numbers can be accepted.Individuals who do are unable to provide evidence of their right to work and reside in the UK via either of the methods above, must inform the council and a list of any official alternative documentation will be made available to them.
- (c) Produce official evidence of their qualifications, driving licence (both parts) as required. Please be advised that candidates must provide evidence to demonstrate that they were in possession of them at the closing date for applications.
- (d) Provide details of the bank or building society account to which their salary or wage will be lodged.
- (e) Pass satisfactorily a medical assessment by the council's Occupational Health Service provider.
- (f) Complete a disclosure of family relationships form.
- (g) Complete a disclosure of criminal convictions form, under the Rehabilitation of Offenders (NI) Order 1978 . All applicants who are recommended for appointment to a post within Belfast City Council must provide details in respect of any criminal convictions which are not regarded as 'spent' convictions. Any disclosed convictions will be taken into account only when the conviction is considered relevant to the post and will be seen in the context of the job, the nature of the offence and the responsibility for the care of existing client/customer and employees.

**If the person appointed acquires a conviction throughout the course of their employment with Belfast City Council, they must bring this to the attention of their line manager/departmental HR representative. Failure to comply with this request can result in a breach of the terms and conditions of employment and may result in sanction or dismissal. Any information will be dealt with confidentially and help is available.**

Please note that if an applicant is recommended for appointment, they must complete the pre-employment checks, outlined above, within 10 working days or consideration will be given to withdrawing the recommendation for appointment and no formal offer of appointment will be made. If applicable, an employee currently undertaking a temporary project/cover/review post will not be able to continue working for the remaining duration of this temporary post prior to taking up a permanent post, even if this temporary post is of a higher grade.

## **Council policies**

The person appointed will be required to comply with all current and future council policies, procedures, guidelines, agreed working practices and any relevant collective agreements incorporated into the contract of employment.

## **Conditions**

The general conditions of service as prescribed from time to time by the National Joint Council for Local Government Services and by the council for its officers shall apply to the appointment and the Single Status Implementation Agreement dated 2007 as renegotiated from time to time is hereby incorporated into the contract of employment.

*A copy of the council's Disciplinary Procedure and Grievance Procedure will be issued to all new employees at the council's Induction Course.*

Please note if you are an applicant with previous local authority service in England, Scotland, Wales etc., you are advised to clarify your particular situation with regard to the continuity of this service, prior to accepting an offer of appointment from Belfast City Council.

## **Service and hours of duty**

The hours of duty are 37 per week, Monday-Thursday 7.30am - 3.30pm and Friday 7.30am - 3pm but, when advised, you will be required for operational reasons to work outside of these hours including on extra statutory, bank and/or public holidays.

In accordance with the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service variations to the established working week or patterns of work will be reasonable and subject to adequate notice.

## **Annual leave**

Annual leave and extra statutory, bank or public holiday entitlement is calculated in hours/minutes.

A person appointed on the standard full time hours of 37 per week will be entitled to 177.6 hours (24 days) annual leave, plus 88.8 hours (12 days) bank or other holidays.

Annual leave entitlement will be increased by 37 hours (5 days) in the case of officers who have not less than 5 years' continuous service and by a further 22.2 hours (3 days) in the case of officers who have not less than 10 years' continuous service.

Figures in brackets represent the number of days based upon a standard day of 7.4 hrs.

For individuals who do not work the standard full-time hours, annual leave and extra statutory, bank or public holiday entitlement will be calculated on pro-rata basis to their contracted hours, based on the standard full time hours of 37 per week and a standard day of 7.4 hours (i.e. 7 hrs 24 minutes).

Employees are entitled to a holiday with a normal day's pay for each of the statutory, general and public holidays as they occur. Where the balance of the employee's public / bank and statutory holiday entitlement has been exhausted, additional leave taken for public / bank and statutory holidays will be deducted from the employee's annual leave entitlement.

All employees required to work on extra statutory, bank or public holidays will be remunerated in accordance with Part 3, paragraph 2 of the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service.

The leave year commences on 1 April. If an employee starts part way through the annual leave year, the employee will receive annual leave entitlement on a pro rata basis, calculated on the number of days remaining in the current leave year from the first day of employment.

### **Sick leave**

This scheme is intended to supplement Statutory Sick Pay and Incapacity Benefit so as to maintain normal pay during defined periods of absence on account of sickness, disease, accident or assault. Absence in respect of normal sickness is entirely separate from absence through industrial disease, accident or assault arising out of or in the course of employment with a local authority. Periods of absence in respect of one shall not be set off against the other for the purpose of calculating entitlements under the scheme. Employees are entitled to receive sick pay for the following periods:

During first year of service	one month's full pay and (after completing four months service) two months half pay
During second year of service	two months' full pay, and two months' half pay
During third year of service	four months' full pay, and four months' half pay
During fourth and fifth years of service	five months' full pay, and five months' half pay
After five years' service	six months' full pay, and six months' half pay

### **Superannuation**

The person appointed will automatically become a member of the Local Government Pension Scheme (Northern Ireland) LGPS (NI) in line with scheme regulations. They may opt out of the scheme. However, the council is required to comply with automatic enrolment provisions and will automatically enroll the person appointed at certain times. Appointees (including for casual posts), who do not meet the criteria for immediate automatic enrolment, can opt to join the scheme by contacting Payroll in writing (email [payroll@belfastcity.gov.uk](mailto:payroll@belfastcity.gov.uk)). The LGPS (NI) is administered by Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC) ([www.nilgosc.org.uk](http://www.nilgosc.org.uk)).

### **Travel**

A van may be provided from time to time in order to carry out some of the duties of the post.

### **Uniform**

Uniform clothing will be issued by the relevant department. The wearing of such uniform clothing will be a pre-requisite of appointment and it must only be worn whilst on duty. Only in exceptional circumstances will items be replaced. All items of clothing and other issued equipment will remain the property of the relevant department. Facilities for changing and storage will be available.

### **Canvassing**

Canvassing in any form, oral or written, direct or indirect, will disqualify an applicant for appointment. Candidates can, however, contact the relevant department for further information about the post. The person from the relevant department who provides further information should not be a member of the selection panel.

### **Notice**

The minimum period of notice to be given by an employee shall normally be the ordinary period from one payment of salary or wages to the next.

Belfast City Council may terminate an employee's employment with the council by giving the following period of notice:

<b>Continuous service</b>	<b>Period of notice</b>
One month or more but less than two years	Not less than one week
Two years or more but less than twelve years	Not less than one week for each year of continuous service
12 years or more	Not less than 12 weeks

**Probationary period**

The person appointed may be required to complete a six month probationary period and during this time one week's notice will be given by the council to terminate employment.

**Interview expenses**

Reimbursement of interview expenses is not available.

**Receipt of applications**

Completed applications must be received by [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) by **4pm on Monday, 14 October 2024**.

Please note that it is the candidate's responsibility to ensure that their application form is submitted and received in the Human Resources Section via [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) by this closing date and time. Application forms must be submitted as an email attachment. Due to the council's Computer Use Policy and security protocols, storage services such as SkyDrive are not accessible. Applications submitted as a link to a storage service will not be accepted. No late application forms will be considered. No application forms, or supporting information in respect of an already submitted application form, will be considered after this date and time. Applications will not be accepted by fax.

**We are unable to issue or receive any hard copy application forms, either by post or hand-delivered.**

**Short-listing and interview date**

It is envisaged that short-listing for this post will take place on **Wednesday, 16 October 2024**. It is also envisaged that interviews will be held via MS Teams on **Wednesday, 25 October and, or Thursday, 26 October 2024**, depending on number of applicants.

The council will make all reasonable efforts to accommodate applicants who are unavailable on the specified interview date but it is under no obligation to do so.

## Belfast City Council

Application for appointment as:

### OSS Supervisor (Grade 5)

(There are currently two permanent, full-time posts. Other full-time, part-time, job share, temporary and permanent posts may be filled from a reserve list.)

**Neighbourhood Services: Open Spaces and Streetscene Section**

**City and Neighbourhood Services Department**

Name of Applicant:

Address:

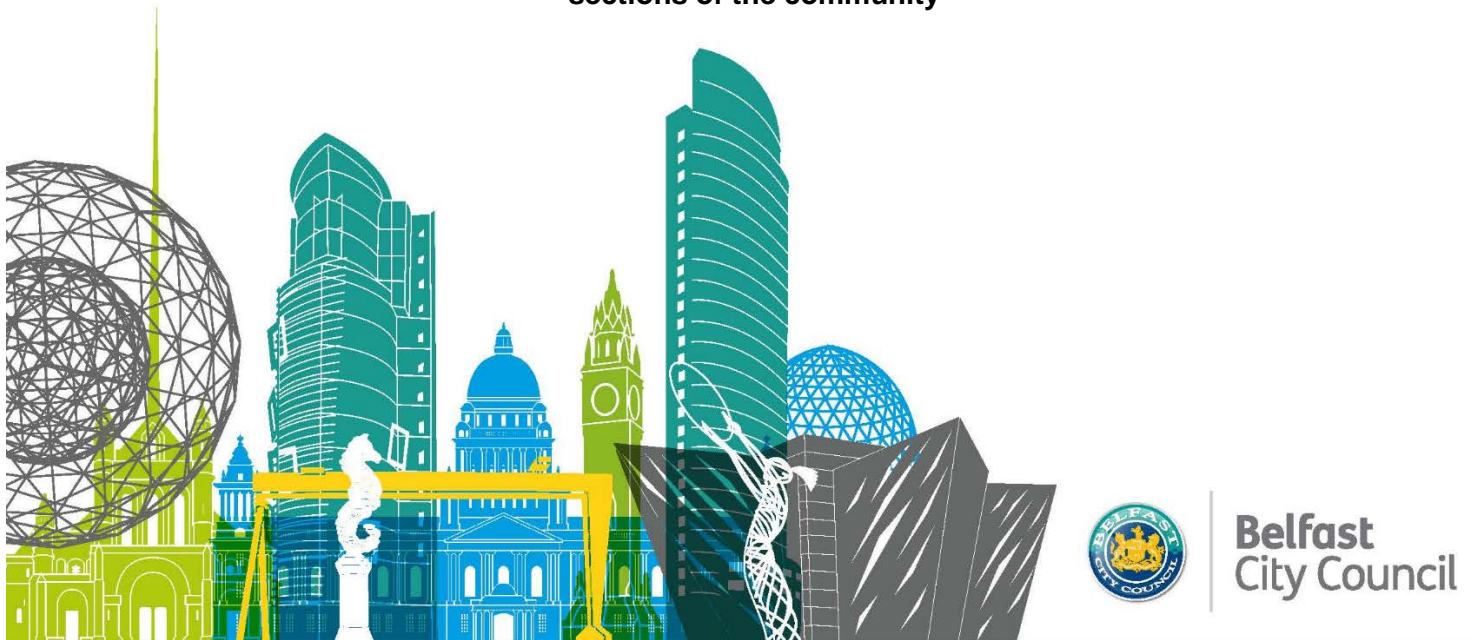
The closing date for applications is **4pm on Monday, 14 October 2024**.

Completed application forms should be emailed to [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) and you will receive an automatic acknowledgement reply when your application has been received. If you don't receive an automatic acknowledgement reply within 30 minutes, please email [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk) again to query this and, or confirm receipt of your application form (office hours are normally Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm). You must receive an automatic acknowledgement reply **before** the closing date and time as we will not be able to accept applications that are sent but not received before the closing date and time.

**Please note we are unable to issue or receive any hard copy application forms either by post or hand delivered. All application forms must be emailed to [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk)**

**If you have a disability and require any reasonable adjustments, or your first language is not English and you require any assistance with any aspect of our recruitment and selection process, please email [jobs@belfastcity.gov.uk](mailto:jobs@belfastcity.gov.uk)**

**Belfast City Council is an equal opportunities employer and we welcome applications from all sections of the community**



**Belfast  
City Council**

In addition to filling the immediate vacancies, we also intend to create a reserve list of successful applicants, in strict order of merit based on performance at interview. We anticipate that this list will last for 12 months or until it is exhausted, whichever is sooner.

Therefore, should a similar post to the immediate vacancies become available within this time we may offer it to those on the reserve list, in order of merit, without further interview.

**These posts may be either on a permanent or temporary (including fixed term) basis and may be working full-time, part-time or job share hours.**

Please indicate below whether you would be interested in a permanent or temporary (including fixed term) post working full-time, part-time or job share hours by ticking the appropriate box.

**If you are interested in both permanent and temporary (including fixed term) positions, please tick (✓) both boxes.**

**Contract type:**

**Permanent**  **Temporary (including fixed term)**

**Hours of work:**

**Full-time**  **Part-time**  **Job share**

You can apply for all positions and, if appointed to the reserve list, you will be considered for permanent and temporary vacancies and for full-time, part-time and job share hours.

If you apply for all positions, you can accept an offer of temporary employment without giving up your right to be considered for a permanent post. Similarly, you can accept a post working part-time hours without giving up your right to be offered a post working full-time hours.

**It is important to note: If you are placed on the reserve list, you will only be offered vacant posts on the basis of the information you have provided above. For example, if you have ticked that you are applying for a permanent position only and a temporary position becomes available, we will not offer you this temporary post. Similarly, if you have ticked that you wish to be considered for full-time hours only and a part-time post becomes available, we will not offer you this part-time post.**

## Hours of duty

Please note that the hours of duty for the current vacancies are 37 hours per week, 7.30am – 3.30pm Monday to Thursday and 7.30am – 3pm on Friday.

Other posts may become available which may have alternative hours of duty, as follows.

Please indicate below if you would be interested in working alternative hours of duty:

8.00am – 4.00pm Monday to Thursday, and 8.00am – 3.30pm on Friday.

**There may be some posts filled from a reserve list with the alternative hours of duty above.**

**It is important to note: If you are placed on the reserve list, you will only be offered vacant posts on the basis of the information you have provided above. For example, if you have not ticked that you wish to be considered for posts with the hours above and a post with the hours above becomes available, we will not offer you this post.**

## Neighbourhood Services: Open Spaces and Streetscene

Below is a list of all areas which are applicable to the Open Spaces and Streetscene Supervisors in Neighbourhood Services.

If you indicate an interest in all areas and we appoint you to the reserve list, we will consider you for all vacancies in all areas.

We will only offer you vacancies in the areas in which you have expressed an interest in working in.

In the boxes provided, please number, **in order of preference** (number 1 being your first choice, 2 being your second choice, and so on), the location(s) in which you would like to work.

**Please note we will offer the choice of locations to candidates in order of merit based on performance at interview.**

**We will endeavour to place successful candidates in their preferred location, but we cannot guarantee that this will be possible.**

<b>Neighbourhood Services: Open Spaces and Street Scene Area</b>	<b>Please indicate your preference of area i.e. with 1, 2, 3, 4 or 5</b> <b>For example: South = 3</b>
<b>Central</b> (Currently 0 vacancies)	
<b>North</b> (Currently 0 vacancies)	
<b>East</b> (Currently 0 vacancies)	
<b>South</b> (Currently up to 1 vacancy)	
<b>West</b> (Currently up to 1 vacancy)	

\*Please note other posts may be filled from a reserve list in other sites within each area.



**Section 1: Personal details**

Are you currently employed by Belfast City Council?

Yes  No

If yes, please enter your staff number:

Have you been previously employed by Belfast City Council?

Yes  No

If yes, please state your reason for leaving:

**1. Your details**

(a) Title: (Mr, Mrs, Ms, Miss, Mx, Dr etc)

(b) Forenames:

(c) Preferred name:

(d) Surname:

**2. Contact details**

(a) Telephone number:

(b) Email address:

(c) Address 1:

(d) Address 2:

(e) Town:

(f) County:

(g) Postcode:

**3. Other information**

National insurance number:

**Section 2: Employment history**

**4.**

(a) Details of current employment and current position held:

Name and address of current employer (if any):	Exact date employment commenced (dd/mm/yyyy):	Position held with current employer:	Salary:

(b) Details of previous employment and positions held:

Name and address of previous employer(s):	From: (dd/mm/yyyy)	To: (dd/mm/yyyy)	Position(s) held:	Salary:

### Section 3: Driving licence and experience

5.

(a) Do you hold a full, current C1 category driving licence which enables you to drive in Northern Ireland?

Yes  No

If you have answered yes to the above question, please also provide details of your driving licence number, start and expiry dates:

Licence number: \_\_\_\_\_ Start date: \_\_\_\_\_ Expiry date: \_\_\_\_\_

**By providing this information, you are consenting to Belfast City Council verifying your licence details with the Driver and Vehicle Agency (NI).**

(b) Do you possess a full, current Driver Certificate of Professional Competence (CPC) qualification?

Yes  No

If you have a Driver Qualification Card (Driver Certificate of Professional Competence (CPC)), please provide details of the categories, start and expiry dates:

Categories: \_\_\_\_\_ Start date: \_\_\_\_\_ Expiry date: \_\_\_\_\_

**You must complete the application form in either typescript (Arial font size 11) or legible handwriting using black ink. You must limit your text in this section, i.e. (a) to (c), to no more than one A4 page per criterion. You must not use continuation sheets. If you submit more than one page per criterion, the short-listing panel will only consider the first page of information and you may not be short-listed.**

Applicants **must**, as at the closing date for receipt of application forms, be able to demonstrate by providing personal and specific examples on the application form, that they meet the experience as stated in the employee specification.

#### Essential criteria

Applicants **must** be able to demonstrate on the application form, by providing personal and specific examples, that they have at least one year's relevant experience in at least **two** of the following three areas:

- (a) supervising frontline staff on a daily basis;
- (b) undertaking relevant grounds maintenance; horticulture; sports ground; arboriculture or cleansing operations; and, or
- (c) assisting in the preparation and implementation of work programmes including assisting in carrying out risk assessments and ensuring relevant health and safety requirements are met.

#### Short-listing criteria

In addition to the above driving licence and experience, Belfast City Council reserves the right to shortlist only those candidates who as at the closing date for receipt of application forms:

- in the first instance, have a full, valid Driver Qualification Card (Driver Certificate of Professional Competence (CPC)) **(Please note if this criterion is not applied, the successful candidate will be expected to obtain the relevant CPC qualification within three months of commencing employment in the role);**
- in the second instance, have at least one year's relevant experience in all **three** of the above noted areas (a – c); and
- in the third instance, have at least two years' relevant experience in all **three** of the above noted areas (a – c).

**In boxes (a) – (c) overleaf, please provide the following detail:**

- (a) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. You must clearly detail your job role; the number of frontline staff you supervised; the levels and range of these staff; how you supervised these staff; the frequency of your supervision of staff; the outcome of your supervision of staff, how you monitored and allocated work, etc.
- (b) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. Please detail the type of grounds maintenance; horticulture; sports ground; arboriculture or cleansing operations you have carried out; what your specific role and duties were within these operations, the range of equipment you used, the purpose and outcome of the work you did, etc.
- (c) You must clearly state the start and end dates of your relevant experience including the number of years' experience you have in this area. Please detail the range of work programmes you have assisted in preparing and implementing including what these work programmes were; who they were for; how you ensured they were appropriate; the range and type of risk assessments you have carried out; what this involved; who or what you have carried out risk assessments for; where you have carried out risk assessments; how often you have carried out risk assessments; the range and type of health and safety requirements you have had to ensure are met; what this involved, e

**(a)**

Applicants **must** demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of supervising frontline staff on a daily basis.  
**(Please note, Belfast City Council reserves the right to short-list only those applicants who can demonstrate at least two years' relevant experience in this area)**

Continuation sheets must not be used

**(b)**

Applicants **must** demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of undertaking relevant grounds maintenance; horticulture; sports ground; arboriculture or cleansing operations.

**(Please note, Belfast City Council reserves the right to short-list only those applicants who can demonstrate at least two years' relevant experience in this area)**

Continuation sheets must not be used

**(c)**

Applicants **must** demonstrate here, by providing personal and specific examples, that they have at least one year's relevant experience of assisting in the preparation and implementation of work programmes including assisting in carrying out risk assessments and ensuring relevant health and safety requirements are met.

**Please note, Belfast City Council reserves the right to short-list only those applicants who can demonstrate at least two years' relevant experience in this area).**

Continuation sheets must not be used

**Section 4: Other information**

6. Notice required to terminate present position:

I certify that the above information is correct and understand that any false or misleading information, if proved, may result in no further action being taken on this application, or, if appointed, dismissal from the service of the council.

Signed:

Date:



**Equal opportunity monitoring form**

HR Reference number: 0000002816/

Belfast City Council is committed to ensuring that all eligible persons have equality of opportunity for employment and advancement in the council on the basis of ability, qualifications and aptitude for the work. To ensure the effective implementation of the Equal Opportunities Policy all applicants are requested to complete the following questionnaire. This questionnaire will be removed from your application form and will be strictly controlled in accordance with the Code of Practice on Monitoring agreed with Trade Unions.

**This questionnaire will not be seen by either the short-listing or interview panels.**

**Personal details:****Date of birth:****Gender Identity:****What best describes your gender?**Man  Woman  Non-binary  Prefer not to say I use another term (for example, Intersex), please specify: **Do you consider yourself to be trans\* or transgender\*\*?**Yes  No  Unsure  Prefer not to say 

\* Trans can be used as an umbrella term to describe people whose gender is not the same as, nor does it sit comfortably with, the sex they were assigned at birth. Trans people may describe themselves using one or more of a wide variety of terms e.g. transgender, transsexual, gender-queer (GQ), gender-fluid, non-binary, crossdresser, genderless. The use of trans as an umbrella term may not be acceptable to all transgender people.

\*\* Someone who intends to transition, is transitioning or has transitioned from the gender they were assigned at birth.

**Family status:**Married  Single Divorced  Separated Widowed  Cohabitant Civil partnership  Dissolved civil partnership Prefer not to answer Other, please specify **Ethnic origins:**White  Indian Pakistani  Bangladeshi Chinese  Irish Traveller Black African  Black Caribbean Prefer not to answer Black other, please specify Mixed ethnic group, please specify specify Other, please specify 

Please state your nationality or citizenship (for example, British, Irish, Polish):

**Official use only:**Dob Gender Identity Status Ethnic origin Nation

**Persons with and without a disability:**

A person has a disability if they have “a physical or mental impairment which has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities” (Disability Discrimination Act, 1995)

**Do you, in accordance with the above, have a disability?**

Yes

No

Prefer not to answer

Disability

If yes, please state nature of disability:

**If No, have you ever had a disability?**

Yes

No

Prefer not to answer

History

While the selection panel will be made aware that you have a disability for the purposes of operating the Guaranteed Interview Scheme, they will not know the nature of your disability or if you need any reasonable adjustments as part of the recruitment and selection process unless you advise them.

Therefore, if you require any reasonable adjustments as part of the recruitment and selection process, please outline them:

If you wish to discuss any of this information further or you require any further clarification about the Guaranteed Interview Scheme, please feel free to contact our Helpline on **(028) 9027 0640** and we will be happy to help.

In addition, if you are aware of any adjustments that you will require, should you be successful in obtaining the job, please outline them:

**Official use only:**

**Persons with and without dependants:**

**If yes, please tick the relevant box(es) below- you may tick more than one box**

Do you look after or are you responsible for caring for anyone? Yes  No

Dependants

**If yes, please tick the relevant box(es) below- you may tick more than one box**

Children  Relative  A person with a disability   
 Prefer not to answer   
 Other, please specify:

**Sexual orientation:**

**What best describes your sexual orientation?**

Bi   
 Gay/lesbian   
 Heterosexual/straight   
 Prefer not to say   
 I use another term, please specify:

Orientation

**Religious affiliation or community background:**

The council is required by The Fair Employment and Treatment (NI) Order 1998 to monitor the perceived religious affiliation or community background of its employees and applicants. In accordance with the Monitoring Regulations 1999, we are asking you to indicate the community to which you belong by ticking the appropriate box below:

I am a member of the Protestant community   
 I am a member of the Roman Catholic community   
 I am a member of neither the Protestant nor Roman Catholic communities   
 Prefer not to answer

Code   
 Method

**Please note:** If you do not complete this section, we are encouraged to use the 'residuary' method, which means that we can make a determination on the basis of personal information on your application form.

**Religious belief or tradition:**

Please specify your religious belief, for example, Christian, Hindu, Muslim:   
 No religious belief   
 Not disclosed

Religious belief

**Additional information:**

To monitor the effectiveness of our advertising, please indicate where you saw this job advertised:

Belfast Telegraph	<input type="checkbox"/>	Irish News	<input type="checkbox"/>	Newsletter	<input type="checkbox"/>
Sunday Life	<input type="checkbox"/>	Specialist journal	<input type="checkbox"/>	LinkedIn	<input type="checkbox"/>
Council trawl	<input type="checkbox"/>	Council website	<input type="checkbox"/>	Nijobfinder.co.uk	<input type="checkbox"/>
Facebook	<input type="checkbox"/>	Twitter	<input type="checkbox"/>	Word of mouth	<input type="checkbox"/>
Department of Learning, Jobs and Benefits	<input type="checkbox"/>	Executive search	<input type="checkbox"/>	Localgovernmentjobsni.gov.uk	<input type="checkbox"/>

Other, please state where: