# Job description

Date: 8	November 2021
Department:	City and Neighbourhood Services
Post ID number:	PCFF003
Section:	City Services – Neighbourhood Portfolio
Job title:	Pest Officer
Grade:	Grade 4

# Main purpose of job

To be responsible to the Line Manager, through the Pest Control Supervisor for carrying out the full range of pest control work, disinfecting work and drain testing and treatments in an effective and efficient manner and in accordance with all set procedures.

To carry out all duties in accordance with specified time and quality targets.

# Summary of responsibilities and personal duties

- 1. To carry out a programme of pest control work including, in particular:-
  - treatment and control of rodents, insects and other pests and all related tasks
  - disinfection and disinfestation of lands, premises, persons, clothing, furnishings, belongings and other items
  - testing of sewers and drains, providing advice on the practicalities of testing to Environmental Health Officers as required
  - sewer treatment, including supervisory duties.
- 2. To undertake disinfection and disinfestation duties, including:-
  - destruction of rodents, insects and other pests and related tasks
  - relief duty and searching of ships at the port
  - to test sewers and drains
  - control of mosquitoes and flies
  - laying bait and poison as required.
- 3. To maintain records relating to work carried out as required and to provide reports as required.
- 4. To participate as required in student training programmes.
- 5. To liaise with maintenance staff of the Northern Ireland Housing Executive, Housing Associations, Northern Ireland Water, and other organisations as required.
- 6. To participate in all induction and in-service training provided by Belfast City Council and in the induction and support of all newly appointed staff and other human resource management policies and procedures, as appropriate, including, absence management, disciplinary and grievance procedure.
- 7. To participate as directed in the council's recruitment and selection procedures.
- 8. To act in accordance with the council and departmental policies and procedures including customer care, equal opportunities, health and safety, safeguarding and any pertinent legislation.
- 9. To undertake the duties in such a way as to enhance and protect the reputation and public profile of the council.
- 10. To undertake such other relevant duties as may from time to time be required.

This job description has been written at a time of significant organisational change and it will be subject to review and amendment as the demands of the role and the organisation evolve. Therefore, the post-holder will be required to be flexible, adaptable and aware that they may be asked to perform tasks, duties and responsibilities which are not specifically detailed in the job description, but which are commensurate with the role.

# **Employee specification**

Date: 6 September 2024

Department:	City and Neighbourhood Services
Post ID number:	PCFF003
Section:	City Services - Neighbourhood
Job title:	Pest Officer
Grade:	Grade 4

# **Essential criteria**

# **Driving licence and experience**

Applicants **must**, as at the closing date for receipt of application forms:

- (a) have a full, current driving licence which enables them to drive in Northern Ireland, or, have access to a form of transport which enables them to meet the requirements of the post in full<sup>1</sup>; and
- be able to demonstrate on the application form, by providing personal and specific examples, at least one year's relevant work experience in each of the following areas
- (b) pest control operations, programmes, or treatments of pests
  (c)following appropriate health and safety procedures whilst carrying out duties in the workplace, outlining any risks associated with the job role; and
  (d) providing a high level of customer care to internal and external customers including dealing with and resolving customer complaints and enquiries.

Please note, it will be a condition of appointment that if the successful applicant does not possess the BCPA/RSPH Level 2 Award in Pest Management or equivalent they will be expected to obtain this within six months of commencing employment in the role.

# Special skills and attributes

Applicants **must** also be able to demonstrate, by providing personal and specific examples, the following special skills and attributes which may be tested at interview:

<sup>&</sup>lt;sup>1</sup> Please be advised that this alternative is a 'reasonable adjustment' specifically for applicants with disabilities who, as a result of their disability, are unable to hold a full, current driving licence. However, please also be advised that, given the business need for the post-holder to drive council vehicles, to carry out a programme of baiting and to safely transport pest control materials and equipment, the 'reasonableness' of this adjustment will be thoroughly considered prior to any appointment being made.

**Communication skills:** the ability to communicate effectively and provide information and guidance to others.

**Health and safety knowledge:** the ability to work in confined spaces and at height, to safely handle hazardous substances and to undertake thorough risk assessments with an understanding of the importance of personal responsibility for health and safety compliance.

Team working skills: the ability to work in a team and on own to achieve team objectives.

**Work planning skills:** the ability to plan workload and coordinate the input of data in a busy office environment.

**Customer care skills:** the ability to deal effectively with both internal and external customers to create a good impression and enhance and protect the image of Belfast City Council.

**Report writing skills:** the ability to prepare and maintain all necessary reports, records and analysis as requested by the relevant line manager.

Information technology skills: the ability to use a range of standard office packages

**Problem solving skills:** the ability to make decisions whilst lone working in order to solve problems to achieve operational objectives.

# **Short-listing criteria**

In addition to the above driving licence and experience, Belfast City Council reserves the right to shortlist only those applicants who, as at the closing date for receipt of application forms:

- in the first instance, have a BPCA/RSPH Level 2 Award in Pest Management or an equivalent, relevant qualification (*Please note if this criterion is not applied, the successful candidate will be expected to obtain* RSPH Level 2 Award in Pest Management or equivalent within six months of commencing in the role of Pest Officer);
- in the second instance, has relevant experience of working in (d) an operational pest control environment; and
- in the third instance has at least two years' relevant work experience, in each of the two areas detailed above (b) and (c).

# **Belfast City Council**

#### Terms and conditions of employment

#### Pest Officer (Grade 4) Permanent Post

#### **City Services - Neighbourhood Section**

## **City and Neighbourhood Services Department**

#### Job applicant privacy notice

Belfast City Council is the Data Controller under the UK General Data Protection Regulation (UK GDPR) for the personal data it processes relating to job applicants. Processing data from job applicants allows the council to manage the recruitment process, assess and confirm an applicant's suitability for employment and decide to whom to offer a job. It may also need to process data from job applicants to respond to and defend against legal claims.

If you apply for this job, you will be consensually providing your personal data to the council whose lawful basis for processing it is for the performance of a task carried out in the public interest or in the exercise of official authority.

The council will collect a range of information about you, including:

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration, which may include benefit entitlements;
- whether or not you have a disability, or if your first language is not English, so that it can make reasonable adjustments, as required, during the recruitment process; and
- information about your entitlement or eligibility to work in the UK.

The council will collect this information in a variety of ways for example, by application forms, through forms of assessment, from interview or from your identity documents. It may also collect personal data about you from third parties, such as references, but it will only seek this data if you have been recommended for appointment to the post and it will inform you that it is doing this.

Your personal data will be shared internally within the council with staff who are involved in the recruitment process and, where necessary, between internal departments for the purpose of ensuring a fair, systematic and objective recruitment and selection process is in place. It may also be shared with external consultants appointed by the Council for the purposes of candidate attraction and selection, or for the purpose of language interpretation where appropriate.

Your personal data will not be shared or disclosed to any other organisation without your consent unless the law permits or places an obligation on the council to do so. Your data will be stored in a range of different places including the recruitment file, the HR information management system and other IT systems such as email. It will be held and stored by the council in a safe and secure manner in compliance with data protection legislation and in line with the council's Records Retention and Disposal Schedule.

The Council is also required to collect more sensitive personal data (known as special category personal data) in order to monitor applications for equal opportunities purposes. The equality monitoring information is removed from your application pack before your job application is considered, and is retained in compliance with the council's Records Retention and Disposal Schedule. Your sensitive personal data will not be shared without your consent unless the law permits or places an obligation on the Council to do so.

As a data subject, you have a number of rights. These include your right to:

- access and obtain a copy of your personal data on request;
- require the council to change incorrect or incomplete personal job applicant data; and
- require the council to delete or restrict processing your data.

If you have any queries regarding the processing of your personal data, please email <u>jobs@belfastcity.gov.uk</u> If you wish to contact the council's Data Protection Officer, please write to Belfast City Council, City Hall Belfast, BT1 5GS or send an email to <u>dataprotection@belfastcity.gov.uk</u>

Please see further details of the terms and conditions relating to this post set out below:

# Appointment

The appointment will be made by the selection panel, but will be subject to ratification by the director of the relevant department.

## There is currently one permanent, full time post.

There may be a reserve list of applicants drawn up for this post which would last for a maximum of 12 months. Should a similar post become vacant within this time, it may be offered to those on the reserve list, in order of merit, without further interview. For generic-type posts, this may include posts in another department. These posts may be either full-time, part-time or job share on a permanent, temporary or fixed-term basis.

If you are offered and you accept a temporary position e.g. a temporary part-time position for 3 months, and another temporary part-time position arises from the same recruitment campaign e.g. for 1 year, regardless of whether or not you are still working in your temporary part-time position, you will not be offered any further temporary part-time position.

However, in certain circumstances, when all relevant applicants on the reserve list for temporary vacancies, full-time or part-time, have been offered opportunities for which they expressed a preference on their application form, and if the timing of the reserve list is still valid and there are still temporary vacancies to fill before the reserve list expires, the council reserves the right to 'revisit' the reserve list in strict order of merit. This is the only time when an individual who has been appointed to a temporary position e.g. a temporary part-time position can be offered another temporary part-time position.

If a similar post does become vacant within this time, it will be offered to candidates on the reserve list in the following way:

- 1. Candidates will be initially contacted by telephone and **must** respond within three working days to accept or decline the post.
- Candidates who cannot be contacted by telephone will be contacted by letter and must respond by telephone or by return of acceptance form within five working days of the date of the letter.

If candidates do not respond within the above time frames, the post will be offered, in order of merit, to the next person on the reserve list. The names of those candidates who have not responded within the above timeframes will be retained on the reserve list, in order of merit, to be considered for future vacant posts.

However, if candidates have been contacted on three separate occasions, and they have not responded within the above timeframes on these three occasions, the council will assume that they are no longer interested in the post and their names will be removed from the reserve list.

Should your contact telephone numbers or your address change since you submitted your application form, it is your responsibility to notify the HR Employee Resourcing Unit by emailing jobs@belfastcity.gov.uk with your new contact details.

## Job details

Job description: please refer to the job description for details of the duties of the post. Employee specification: please refer to the attached employee specification for details of any qualifications, licences, experience etc. which are required for the post. Should an applicant be recommended for appointment to this post, they will be required to produce official original proof of any qualifications, licences they relied upon to support their application. Please also be advised that an applicant must provide evidence to demonstrate that they were in possession of such qualifications, licences etc. at the closing date for applications.

The employee specification for this post requires candidates to have a full, current driving licence which enables them to drive in Northern Ireland, or, "access to a form of transport which enables them to meet the requirements of the post in full". Please be advised that this alternative is a 'reasonable adjustment' specifically for applicants with disabilities who, as a result of their disability, are unable to hold a full, current driving licence. Please also be advised that, given the business need for the post-holder to drive council vehicles, to carry out a programme of baiting and to safely transport pest control materials and equipment, the 'reasonableness' of this adjustment will be thoroughly assessed prior to any appointment being made.

# Remuneration

The salary will be determined by the council in line with that determined by the National Joint Council for Local Government Services, currently Grade 4, SCP 16 to 19, £28,282 - £29,777 per annum (in normal circumstances, the starting salary is the minimum point), paid monthly by direct payment by the Bankers Automated Clearing System (BACS) to a bank or building society account of your choice.

# Location

The person appointed will be based initially in the Cecil Ward Building, 4-10 Linenhall Street, Belfast but will be required to work in and/or visit other locations.

## **Pre-employment checks**

Prior to taking up duty the person recommended for appointment must:

- (a) Enter into an agreement which sets out the main terms and conditions of employment.
- (b) Provide evidence of the right to work and reside in the UK via either:
  - a digital identity check via the council's Identity Service Provider (IDSP). To use this method, you will need to hold a current UK or Irish biometric passport or passport card. or
  - an original full UK birth certificate and original proof of national insurance number (for example, via national insurance card, P45 or payslip etc). No temporary national insurance numbers can be accepted.

Individuals who do are unable to provide evidence of their right to work and reside in the UK via either of the methods above, must inform the council and a list of any official alternative documentation will be made available to them.

- (c) Produce official evidence of their qualifications, driving licence (both parts), as required. Please be advised that candidates must provide evidence to demonstrate that they were in possession of them at the closing date for applications.
- (d) Provide details of the bank or building society account to which their salary or wage will be lodged.
- (e) Pass satisfactorily a medical assessment by the council's Occupational Health Service provider.
- (f) Complete a disclosure of family relationships form.
- (g) Complete a disclosure of criminal convictions form, under the Rehabilitation of Offenders (NI) Order 1978. All applicants who are recommended for appointment to a post within Belfast City Council must provide details in respect of any criminal convictions which are not regarded as 'spent' convictions. Any disclosed convictions will be taken into account only when the conviction is considered relevant to the post and will be seen in the context of the job, the nature of the offence and the responsibility for the care of existing client/customer and employees.

If the person appointed acquires a conviction throughout the course of their employment with Belfast City Council, they must bring this to the attention of their line manager/departmental HR representative. Failure to comply with this request can result in a breach of the terms and conditions of employment and may result in sanction or dismissal. Any information will be dealt with confidentially and help is available.

Please note that if an applicant is recommended for appointment, they must complete the preemployment checks, outlined above, within 10 working days or consideration will be given to withdrawing the recommendation for appointment and no formal offer of appointment will be made. If applicable, an employee currently undertaking a temporary project/cover/review post will not be able to continue working for the remaining duration of this temporary post prior to taking up a permanent post, even if this temporary post is of a higher grade.

## **Council policies**

The person appointed will be required to comply with all current and future council policies, procedures, guidelines, agreed working practices and any relevant collective agreements incorporated into the contract of employment.

## Conditions

The general conditions of service as prescribed from time to time by the National Joint Council for Local Government Services and by the council for its officers shall apply to the appointment and the Single Status Implementation Agreement dated 2007 as renegotiated from time to time is hereby incorporated into the contract of employment.

A copy of the council's Disciplinary Procedure and Grievance Procedure will be issued to all new employees at the council's Induction Course.

Please note if you are an applicant with previous local authority service in England, Scotland, Wales etc., you are advised to clarify your particular situation with regard to the continuity of this service, prior to accepting an offer of appointment from Belfast City Council.

#### Service and hours of duty

The hours of duty are 37 per week, working five days per week, Monday to Friday. Flexible working hours are in operation between 7.30am and 6.30pm, with set core times that the person appointed must be in work. However, the person appointed will be required to start and finish work at specific times that suit the operational needs of the service and they will, when advised, be required to work outside of these hours for operational reasons including on extra statutory, bank and/or public holidays.

In accordance with the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service variations to the established working week or patterns of work will be reasonable and subject to adequate notice.

#### **Annual leave**

Annual leave and extra statutory, bank or public holiday entitlement is calculated in hours/minutes.

A person appointed on the standard full time hours of 37 per week will be entitled to 177.6 hours (24 days) annual leave, plus 88.8 hours (12 days) bank or other holidays.

Annual leave entitlement will be increased by 37 hours (5 days) in the case of officers who have not less than 5 years' continuous service and by a further 22.2 hours (3 days) in the case of officers who have not less than 10 years' continuous service.

Figures in brackets represent the number of days based upon a standard day of 7.4 hrs.

For individuals who do not work the standard full-time hours, annual leave and extra statutory, bank or public holiday entitlement will be calculated on pro-rata basis to their contracted hours, based on the standard full time hours of 37 per week and a standard day of 7.4 hours (i.e. 7 hrs 24 minutes).

Employees are entitled to a holiday with a normal day's pay for each of the statutory, general and public holidays as they occur. Where the balance of the employee's public / bank and statutory holiday entitlement has been exhausted, additional leave taken for public / bank and statutory holidays will be deducted from the employee's annual leave entitlement.

All employees required to work on extra statutory, bank or public holidays will be remunerated in accordance with Part 3, paragraph 2 of the National Joint Council for Local Government Services National Agreement on Pay and Conditions of Service.

The leave year commences on 1 April. If an employee starts part way through the annual leave year, the employee will receive annual leave entitlement on a pro rata basis, calculated on the number of days remaining in the current leave year from the first day of employment.

#### Sick leave

This scheme is intended to supplement Statutory Sick Pay and Incapacity Benefit so as to maintain normal pay during defined periods of absence on account of sickness, disease, accident or assault. Absence in respect of normal sickness is entirely separate from absence through industrial disease, accident or assault arising out of or in the course of employment with a local authority. Periods of absence in respect of one shall not be set off against the other for the purpose of calculating entitlements under the scheme. Employees are entitled to receive sick pay for the following periods:

During first year of service	one month's full pay and (after completing four months service) two months half pay
During second year of service	two months' full pay, and two months' half pay
During third year of service	four months' full pay, and four months' half pay
During fourth and fifth years of service	five months' full pay, and five months' half pay
After five years' service	six months' full pay, and six months' half pay

## **Superannuation**

The person appointed will automatically become a member of the Local Government Pension Scheme (Northern Ireland) LGPS (NI) in line with scheme regulations. They may opt out of the scheme. However, the council is required to comply with automatic enrolment provisions and will automatically enroll the person appointed at certain times. Appointees (including for casual posts), who do not meet the criteria for immediate automatic enrolment, can opt to join the scheme by contacting Payroll in writing (email payroll@belfastcity.gov.uk). The LGPS (NI) is administered by Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC) (www.nilgosc.org.uk).

#### Travel

A van may be provided from time to time in order to carry out some of the duties of the post.

#### Canvassing

Canvassing in any form, oral or written, direct or indirect, will disqualify an applicant for appointment. Candidates can, however, contact the relevant department for further information about the post. The person from the relevant department who provides further information should not be a member of the selection panel.

#### Notice

The minimum period of notice to be given by an employee shall normally be the ordinary period from one payment of salary or wages to the next.

Belfast City Council may terminate an employee's employment with the council by giving the following period of notice:

<b>Continuous service</b> One month or more but less than two years	Period of notice Not less than one week
Two years or more but less than twelve years	Not less than one week for each year of continuous service
12 years or more	Not less than 12 weeks

#### **Probationary period**

The person appointed may be required to complete a six month probationary period, if this is a requirement of the relevant department, and during this time one week's notice will be given by the council to terminate employment.

#### Interview expenses

Reimbursement of interview expenses is not available.

#### **Receipt of applications**

Completed applications must be received by jobs@belfastcity.gov.uk by 4pm on Monday, 30 September 2024.

Please note that it is the candidate's responsibility to ensure that their application form is submitted and received in the Human Resources Section via <u>jobs@belfastcity.gov.uk</u> by this closing date and time. Application forms must be submitted as an email attachment. Due to the council's Computer Use Policy and security protocols, storage services such as SkyDrive are not accessible. Applications submitted as a link to a storage service will not be accepted. No late application forms will be considered. No application forms, or supporting information in respect of an already submitted application form, will be considered after this date and time. Applications will not be accepted by fax.

We are unable to issue or receive any hard copy application forms, either by post or handdelivered.

#### Short-listing and interview date

It is envisaged that short-listing for this post will take place on **Wednesday**, **2 October 2024**. Whilst no specific testing or assessment arrangements are anticipated for this post, depending on the volume of applicants, the council reserves the right to include these mechanisms as part of the selection process. It is also envisaged that interviews will be held via MS Teams on **Monday**, **9 October 2024 and, or Tuesday**, **10 October 2024**.

The council will make all reasonable efforts to accommodate applicants who are unavailable on the specified interview date but it is under no obligation to do so.

# **Belfast City Council**

Application for appointment as:

Pest Officer (Grade 4)

(There is currently one permanent, full-time post. Other full-time, part-time, job share, temporary and permanent posts may be filled from a reserve list.)

City Services – Neighbourhood Portfolio Section

**City and Neighbourhood Services Department** 

Name of Applicant:

Address:

The closing date for applications is 4pm on Monday, 30 September 2024.

Completed application forms should be emailed to jobs@belfastcity.gov.uk and you will receive an automatic acknowledgement reply when your application has been received. If you don't receive an automatic acknowledgement reply within 30 minutes, please email jobs@belfastcity.gov.uk again to query this and, or confirm receipt of your application form (office hours are normally Mon-Thurs 8.30am-5pm, Fri 8.30am-4.30pm). You must receive an automatic acknowledgement reply **before** the closing date and time as we will not be able to accept applications that are sent but not received before the closing date and time.

Please note we are unable to issue or receive any hard copy application forms either by post or hand delivered. All application forms must be emailed to <u>jobs@belfastcity.gov.uk</u>

If you have a disability and require any reasonable adjustments, or your first language is not English and you require any assistance with any aspect of our recruitment and selection process, please email to jobs@belfastcity.gov.uk

Belfast City Council is an equal opportunities employer and we welcome applications from all sections of the community



In addition to filling the immediate vacancy, we also intend to create a reserve list of successful applicants, in strict order of merit based on performance at interview. We anticipate that this list will last for 12 months, or until it is exhausted, whichever is sooner.

Therefore, should a similar post to the immediate vacancy become available within this time we may offer it to those on the reserve list, in order of merit, without further interview.

# These posts may be either on a permanent or temporary (including fixed term) basis and may be working full-time, part-time or job share hours.

Please indicate below whether you would be interested in a permanent or temporary (including fixed term) post working full-time, part-time or job share hours by ticking the appropriate box.

# If you are interested in both permanent and temporary positions, please tick ( $\checkmark$ ) both boxes.

Contract type:				
Permanent	Temporary (including fix	xed term)		
Hours of work:				
Full-time	Part-time		Job share	

You can apply for all positions and, if appointed to the reserve list, you will be considered for permanent and temporary (including fixed term) vacancies and for full-time, part-time and job share hours.

If you apply for all positions, you can accept an offer of temporary employment without giving up your right to be considered for a permanent post. Similarly, you can accept a post working part-time hours without giving up your right to be offered a post working full-time hours.

It is important to note: If you are placed on the reserve list, you will only be offered vacant posts on the basis of the information you have provided above. For example, if you have ticked that you are applying for a permanent position only and a temporary position becomes available, we will <u>not</u> offer you this temporary post. Similarly, if you have ticked that you wish to be considered for full-time hours only and a part-time post becomes available, we will <u>not</u> offer you this part-time post.

#### Section 1: Personal details Are you currently employed by Belfast City Council?

Are you currently employed by beliast City Council:	Yes	No	
If yes, please enter your staff number:			
Have you been previously employed by Belfast City Council?	Yes	No	

If yes, please state your reason for leaving:

1.	Your details	
(a)	Title: (Mr, Mrs, Ms, Miss, Mx, Dr etc)	
( )		
(b)	Forenames:	
(c)	Preferred name:	
<i>.</i>		
(d)	Surname:	
2.	Contact details	
(a)	Telephone number:	
(b)	Email address:	
<i>.</i>		
(c)	Address 1:	
(d)	Address 2:	
(u)	Audiess 2.	[]
(e)	Town:	
(0)		
(f)	County:	
(g)	Postcode:	
3.	Other information	

National insurance number:

# Section 2: Qualifications and employment history

## 4. Qualifications

 (a) Details of qualifications obtained (please refer to employee specification): Please state name, level and grade of qualification, the year attained and the examining body or university/college which awarded your qualification as this information may be needed by the selection panel. Belfast City Council reserves the right to shortlist only those applicants who, in the first instance, have a Level 2 Award in Safe Use of Rodenticides or an equivalent, relevant qualification (Please note if this criterion is not applied, the successful candidate will be expected to obtain the Level 2 Award in Safe Use of Rodenticides or equivalent within six months of commencing in the role of Pest Officer), as at the closing date for receipt of application forms. If applicable, please detail your relevant gualification below:

	n applicable, please detail your relevant qualification below.			
Year:	Examining body /	Level of	Subject:	Grade or
	University / College:	qualification:		mark:
l			1	

(b) If you are applying for a post on the basis of a qualification which is not stated on the employee specification but which you consider to be equivalent, please list the main topics and modules below to demonstrate how you feel it is equivalent in terms of level, breadth, depth and content etc. Please also provide any further information which you feel supports your case. (The selection panel will make the final decision on the relevance and equivalence of your qualification.)

Year:	Examining body / University/College:	Level of qualification:	Subject and modules studied:	Grade or mark

Any other support evidence as to the equivalence of the qualifications stated, for example, breadth of overlap with qualification as detailed in the employee specification:

# **Employment history**

(c) Details of current employment and current position held:

Name and address of current employer (if any):	Exact date employment commenced (dd/mm/yyyy):	Position held with current employer:	Salary:

(d) Details of previous employment and positions held:

Name and address of	From:	To:	Position(s) held:	Salary:
previous employer(s):	(dd/mm/yyyy)	(dd/mm/yyyy)		

# Section 3: Driving licence and experience

- 5.
- (a) Do you hold a full, current driving licence which enables you to drive in Northern Ireland, or, access, to a form of transport which enables you to meet the requirements of the post in full?\*
  \*Please be advised that this alternative is a 'reasonable adjustment' specifically for applicants with disabilities who, as a result of their disability, are unable to hold a full, current driving licence.

Yes	No	

If you have answered yes to the above question, please also provide details of your driving licence number, start and expiry dates:

Licence number: \_\_\_\_\_ Start date: \_\_\_\_\_ Expiry date:

By providing this information, you are consenting to Belfast City Council verifying your licence details with the Driver and Vehicle Agency (NI).

You must complete the application form in either typescript (Arial font size 11) or legible handwriting using black ink. You must limit your text in this section, i.e. (b) to (d), to no more than one A4 page per criterion. You must not use continuation sheets. If you submit more than one page per criterion, the short-listing panel will only consider the first page of information and you may not be short-listed.

Applicants **must**, as at the closing date for receipt of application forms, be able to demonstrate by providing personal and specific examples on the application form, that they meet the experience as stated in the employee specification.

# **Essential criteria**

Applicants **must**, as at the closing date for receipt of application forms:

- (a) have full, current driving licence which enables them to drive in Northern Ireland, or, have access to a form of transport which enables them to meet the requirements of the post in full<sup>1</sup>; and
- be able to demonstrate on the application form, by providing personal and specific examples, at least one year's relevant work experience in each of the following areas:
  - (b) following appropriate health and safety procedures whilst carrying out duties in the workplace, and having an awareness of risks associated with the job role; and
  - (c) providing a high level of customer care to internal and external customers including dealing with and resolving customer complaints and enquiries.

# Short-listing criteria

In addition to the above driving licence and experience, Belfast City Council reserves the right to shortlist only those applicants who, as at the closing date for receipt of application forms:

- in the first instance, have a Level 2 Award in Safe Use of Rodenticides or an equivalent, relevant qualification (Please note if this criterion is not applied, the successful candidate will be expected to obtain the Level 2 Award in Safe Use of Rodenticides or equivalent within six months of commencing in the role of Pest Operative);
- in the second instance, has relevant experience of working in (d) an operational pest control environment; and
- in the third instance has at least two years' relevant work experience, in each of the two areas detailed above (b) and (c).

(b)	Please demonstrate in this box, by providing personal and specific examples, that you have					
	at least one years' relevant experience of following appropriate health and safety					
	procedures whilst carrying out duties in the workplace, and having an awareness of risks					
	associated with the job role.					
	(Please note, Belfast City Council reserves the right to short-list only those applicants who can					
	demonstrate at least two years' experience in this area)					
	Continuation sheets must not be used					

(c)	Please demonstrate in this box, by providing personal and specific examples, that you have					
	at least one years' relevant experience of providing a high level of customer care to internal					
	and external customers including dealing with and resolving customer complaints and enquiries. (Please note, Belfast City Council reserves the right to short-list only those applicants who can demonstrate at least two years' experience in this area)					
	Continuation sheets must not be used					

## **Section 4: Other information**

6. Notice required to terminate present position:

I certify that the above information is correct and understand that any false or misleading information, if proved, may result in no further action being taken on this application, or, if appointed, dismissal from the service of the council.

Signed:

Date:

Equal opportur	nity monitoring form					
		HR R	Reference number: 0000	)00<>/		
employment and work. To ensure requested to com application form a agreed with Trade	advancement in the cou the effective implement plete the following ques and will be strictly contro e Unions.	uncil on ation of stionnai olled in	at all eligible persons hav the basis of ability, quali the Equal Opportunities re. This questionnaire wi accordance with the Cod the short-listing or inte	fications and a Policy all appl Il be removed e of Practice of	ptitude for the icants are from your on Monitoring	
Personal detail	s:				Official use only:	
Date of birth:					Dob	
Man V	ibes yo <u>ur gend</u> er?	-binary (), pleas		say	Gender Identity	
	v yourself to be trans*	or tran	sgender**? Prefer not to	say		
does it sit comfortably themselves using one (GQ), gender-fluid, no not be acceptable to	y with, the sex they were ass or more of a wide variety of on-binary, crossdresser, gen all transgender people.	igned at l f terms e. derless. 7	e whose gender is not the sam birth. Trans people may descri g. transgender, transsexual, go The use of trans as an umbrella s transitioned from the gender	be ender-queer a term may		
assigned at birth.		ing of ha		tiley were		
Family status:	Married		Single		Status	
	Divorced		Separated			
	Widowed		Cohabitant			
	Civil partnership		Dissolved civil partnership			
	Prefer not to answer		]			
	Other, please specify					
Ethnic origins:	White		Indian		Ethnic origin	
U	Pakistani		Bangladeshi			
	Chinese		Irish Traveller			
	Black African		Black Caribbean			
	Prefer not to answer					
	Black other, please sp	ecify				
	Mixed ethnic group, pl	ease				
	specify Other, please specify					
Please state your	Please state your nationality or citizenship (for example, British, Irish, Polish): Nation					

# Persons with and without a disability:

A person has a disability if they have "a physical or adverse effect on their ability to carry out normal da			
Do you, in accordance with the above, have	Yes No	Disability	
a disability?	Prefer not to answer		
If yes, please state nature of disability:			
If No, have you ever had a disability?	Yes No	History	
	Prefer not to answer		
While the selection panel will be made aware that y			
purposes of operating the Guaranteed Interview Sc nature of your disability or if you need any reasonal			
recruitment and selection process unless you advis			
Therefore, if you require any reasonable adjustmen and selection process, please outline them:	ts as part of the recruitment		
If you wish to discuss any of this information further clarification about the Guaranteed Interview Schem our Helpline on (028) 9027 0640 and we will be hap	e, please feel free to contact		
In addition, if you are aware of any adjustments that			
be successful in obtaining the job, please outline th			
		 Official u	se only:

Persons with and without dependants:

If yes, please tick the relevant box(es) below- you may tick more than one box Do you look after or are you responsible for caring for Yes No anyone?	Dependants
If yes, please tick the relevant box(es) below- you may tick more than one box	
Children Relative A person with a disability	
Prefer not to answer	
Other, please specify:	
Sexual orientation:	
What best describes your sexual orientation?	
Bi	Orientation
Gay/lesbian	
Heterosexual/straight	
Prefer not to say	
I use another term, please specify:	

# Religious affiliation or community background:

The council is required by The Fair Employment and Treatment (NI) Order 1998 to monitor the perceived religious affiliation or community background of its employees and applicants. In accordance with the Monitoring Regulations 1999, we are asking you to indicate the community to which you belong by ticking the appropriate box below:

Code

Method

I am a member of the Protestant community

I am a member of the Roman Catholic community

I am a member of neither the Protestant nor Roman Catholic communities

Prefer not to answer

**Please note:** If you do not complete this section, we are encouraged to use the 'residuary' method, which means that we can make a determination on the basis of personal information on your application form.

## Religious belief or tradition:

Please specify your religious belief, for example, Christian, Hindu, Muslim:		Religious belief	
No religious belief			
Not disclosed			

# Additional information:

To monitor the effectiveness of our advertising, please indicate where you saw this job advertised:

Belfast Telegraph	Irish News	Newsletter	
Sunday Life	Specialist journal	LinkedIn	
Council trawl	Council website	Nijobfinder.co.uk	
Facebook	Twitter	Word of mouth	
Department of Learning, Jobs and Benefits	Executive search	Localgovernmentjobsni.gov.uk	
Other, please state where:			